

National Beneficiary Survey

Interesting Facts from SSA's National Beneficiary Survey (NBS)

What are work-oriented beneficiaries and how do they compare to other beneficiaries in terms of types of services used and reasons for using these services?*

Work-oriented beneficiaries are those who indicated that their personal goals included getting a job, moving up in a job, or learning new job skills or who saw themselves working for pay in the next year or in the next five years.

- Work-oriented beneficiaries were more likely to use services (39% of work-oriented beneficiaries used services compared to 31% of beneficiaries who were not work-oriented).
- Work-oriented beneficiaries were more likely to use employment-related services than those who were not work-oriented.
- Work-oriented beneficiaries were more likely to report that they used services to find a job, get a better job, or increase income than beneficiaries who were not work-oriented.

Service Use in 2009**

	All Beneficiaries	Work-Oriented Beneficiaries	Not Work-Oriented Beneficiaries
Percent of Beneficiaries	100.0	41.0	59.0
Used Services (%)	34.3	39.0 [‡]	31.1
Types of Services Used Among Users (%)			
Medical services	74.2	68.0 [‡]	79.5
Personal counseling or group therapy	60.8	69.9 [‡]	52.9
Occupational, physical, or speech therapy	31.5	33.4	29.9
Special equipment or devices	23.1	16.5 [‡]	28.8
Work assessment or help to find a job	20.3	32.2 [‡]	10.0
Training, job modification advice, or on-the-job training	18.4	30.8 [‡]	7.7
Other	6.6	7.2	6.1

Reasons for Using Services in 2009**

	All Beneficiaries	Work-Oriented Beneficiaries	Not Work-Oriented Beneficiaries
Reasons for Using Services Among Users (%)			
To improve health or wellbeing	79.8	75.0	84.0
To improve ability to do daily activities	27.9	26.4	29.2
To find a job, get a better job, or increase income	8.4	15.2 [‡]	2.4
Wanted to access specific services	6.2	5.7	6.6
Other	9.4	9.7	9.2

*Based on data from 2010.

**Please note totals may add up to more than 100% because beneficiaries had the option of choosing more than one answer.

‡Difference from not work-oriented beneficiaries is significant at the 5% level.

*If you have comments or ideas for future Fact Sheets, please contact us at NBS.Fact.Sheets@ssa.gov.
For more information about the NBS, please visit <http://www.ssa.gov/disabilityresearch/nbs.html>.*